

Date \_\_\_\_\_

**Mr. / Ms.** \_\_\_\_\_**Subject:**            **Life Insured :** \_\_\_\_\_**Policy Number :** \_\_\_\_\_**Dear Mr. / Ms.**

We acknowledge receipt of your notice of claim for Disability Benefit.

Please be informed that your claim will be processed promptly upon submission of the following claim requirements:

- 1. Duly accomplished Claimant's Statement - Disability Claim (form attached);
- 2. Duly accomplished Attending Physician's Statement - Disability Claim (form attached);
- 3. Medical Abstract / Admitting History;
- 4. Copies of all medical and laboratory examination results;
- 5. Operating Room Records, if applicable;
- 6. Certificate of Employment (should state inclusive date of medical leave relating to illness / injury); and
- 7. Valid Government Identification Document (IDs).

For accident-related Disability:

- 8. Police or NBI Report, if applicable; and
- 9. Statement of Identifying Witness, if applicable.

Please note that additional documents may still be required when necessary to process the claim. Any documents that originate outside the Philippines must be authenticated by the Philippine Consular Office in the country / state of its issuance.

This checklist and claim form/s which had been provided to you shall not, in any way, constitute an admission on the part of BDO Life Assurance Company, Inc. of any liability for payment of any benefits provided for in the policy contract. BDO Life Assurance Company, Inc. will evaluate the claim and inform you of the resulting decision accordingly.

Should you have any concerns or queries, please call our Claims Department at 88854100 local 45019, 45180 or 46015, or email us at [claims@bdolife.com.ph](mailto:claims@bdolife.com.ph).

Very truly yours,  
**BDO Life Assurance Company, Inc.**

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Authorized Signatory

**BDO Life Assurance Company, Inc.**

BDO Corporate Center, 7899 Makati Avenue, Makati City, Metro Manila, Philippines  
Customer Care Hotline: (632) 8885-4110 | Fax (632) 5325-0792 | Toll Free No. 1-800-1888-6603